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Company profile

**Company: Woodruff
Convalescent**

Country or Region:

Bellflower, Ca

Industry: Long Term Care

Software and Services:

- DataGuard
Advanced
- ProActive IT
Services

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A Long Term Nursing Home Discovers The Secret to Finding Their Perfect Technology Partner

Company

Woodruff Convalescent is a 140 bed nursing home in Bellflower, California. They provide long term care to residents utilizing state of the art equipment and software, providing excellent care to their residents.

Business situation

They were having network and server problems and decided to summon the services of a popular consumer retail store. Instead of fixing the problems Woodruff was having, they ordered a new server and much more other equipment for the client. Because of incorrect planning, experience and sheer lack of knowledge, Woodruff experienced nearly 2 weeks of downtime for the business. Marissa Davis, Business Office Manager at Woodruff Convalescent, says that they were "left high and dry."

Task

To Complete the network setup and restore their main application.

Approach

We could sense the desperation, frustration and sheer mistrust when we received a call from the business. "Forum Info Tech sent three engineers on-site to solve our problems. It does not take much to recognize a professional company that knows what they are doing", **says Marissa. "They literally stayed late into the night to make sure that we were operational again."**

Result

"Since then, we decided to retain Forum Info Tech to manage, monitor and maintain our network. **We have seen tremendous improvement in the stability, reliability and performance of our server and our network.** Now when we have a question, we simply create a trouble ticket and an engineer quickly connects and solves the problems. We feel like we have a Technology Partner standing by to help us succeed".

For more information on how we can help your company,
Please Contact Forum Info Tech at

(866) 949-0735 or **Info@ForumInfoTech.net**