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Company profile

Company: Liberty Glass Fabricators

Website:

libertyglassfabricators.com

Country or Region:

Corona, Ca

Industry: Manufacturing

Software and Services:

- DataGuard Advanced
- ProActive IT Services

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Busy Manufacturing Company Hires Forum Info Tech to Manage their Troublesome Network and Provide Backup Data Recovery

"As a busy manufacturing company, downtime, data loss and disaster are words that we do not want to hear. **When we compared our existing tape backup solution with Forum Info-Tech's DataGuard solution, it exceeded all of our requirements.** The fact that in case of a major disaster, we could be up and running in 2 hours instead of days alone was good enough to say goodbye to tapes."

-Mario Landeros, Owner of Liberty Glass Fabricators, Corona, Ca

Company

Liberty Glass is a wholesale glass manufacturing company in Corona that relies heavily on their computer systems to run their business.

Business situation

Their server crashed due to a faulty hard drive. When we received the call, the company had already tried to do whatever they knew to restore the server. Their entire staff was not able to access their main software program. Mario, President of Liberty Glass, says that "we could not invoice, place orders or see any of our customer information."

Task

To restore their server and get them operational again.

Approach

"Forum Info Tech sent one of their senior engineers on-site to diagnose the problem. They quickly brought our server back up temporarily so we could be back in business. In the meantime, they took a snapshot of our existing server and restored it on a spare server," says Mario. **"We were a fan of Forum Info Tech the minute they were able to restore our server"**.

Result

"We quickly signed up for Forum Info Tech's ProActive IT service to maintain our network for a FLAT FEE. They have implemented a new network and solved every single technical problem we've had. They have also implemented a state of the art backup and disaster recovery system that backs up our data off-site so we never have to worry about Data Loss ever again".

For more information on how we can help your company,
Please Contact Forum Info Tech at

(866) 949-0735 or **Info@ForumInfoTech.net**